



Complete System Maintenance

auto-renews yearly

✓ 14 Point inspection* and full system maintenance:

- Removal of debris from the cover box
- Lubrication of grease fittings
- Adjustment of clutch
- Tightening of loose bolts, nuts, and screws

✓ 30 day labor warranty

✓ Non-working cover response within 5 business days

✗ Expedited non-working cover response not included

✗ Parts not included

✗ Discount towards future cover fabric replacement not included

✗ Cover wash not included

✗ UV application not included

Upgrade to Extended Service Plan to receive additional benefits!

Extended Service Plan I

auto-renews yearly

✓ 14 Point inspection* and full system maintenance:

- Removal of debris from the cover box
- Lubrication of grease fittings
- Adjustment of clutch
- Tightening of loose bolts, nuts, and screws

✓ One cover wash / UV application included

✓ Non-working cover response within 3 business days[‡]

✓ Save up to \$1,000 with included replacement of sliders, ropes / cables[†], guide feeds, and pulleys as needed

✓ Extends the labor warranty until February 28, 2026^{**}

✓ 10% discount on any additional parts

✓ Discount towards future cover fabric replacement¹

✓ Plan conveniently auto-renews yearly

✗ Plan does not include 2nd end-of-season cover wash

Extended Service Plan II

auto-renews yearly

✓ 14 Point inspection* and full system maintenance:

- Removal of debris from the cover box
- Lubrication of grease fittings
- Adjustment of clutch
- Tightening of loose bolts, nuts, and screws

✓ Two cover washes with UV application included. Keep your cover conditioned twice as long with a 2nd end-of-season wash!

✓ Non-working cover response within 3 business days[‡]

✓ Save up to \$1,000 with included replacement of sliders, ropes / cables[†], guide feeds, and pulleys as needed

✓ Extends the labor warranty until February 28, 2026^{**}

✓ 10% Discount on any additional parts

✓ Discount towards future cover fabric replacement¹

✓ Plan conveniently auto-renews yearly

**SCHEDULE EARLY! Limited appointment spots available per season.
TO SCHEDULE ONLINE: visit CoverSafe.com and click "Schedule Service"**

Purchase Replacement Fabric and get the Extended Service Plan Benefits!

Extended Service Plan Maintenance performed during the fabric replacement appointment^{***} (Value of up to \$1,250)

Automatic pool cover fabric will begin to show some signs of wear as a result of being exposed to environmental elements over time. If you have started to notice that your covers fabric is getting stiff, brittle, or cracked in some areas, it is time to replace the fabric!

Call to receive a quote for fabric replacement today!



866-746-8444



CoverSafe.com

***Cover wash with UV application not included with fabric replacement service.



TERMS OF SERVICE

SCHEDULING

Scheduling

Service is scheduled on a first-come, first-served basis with a limited number of appointments available per season. Customers have the option of being put on a waiting list for the first available appointment, or scheduling the date of their choice (subject to availability).

Payment

CoverSafe requires a valid credit card to be placed on file to schedule an appointment.

Response Times

The max response time for a cover system that is not functioning is counted in business days.

Travel Charge

One hour of travel is included in the price of all maintenance plans. Additional travel charges may apply.

Emergency Services

Saturday Same-Day service is available for an additional fee. Emergency services are available March 1st through October 1st. Orders must be placed by 2 PM EST on a Saturday to receive same-day service. See full terms and schedule online at CoverSafe.com.

Winter Safety Cover Removal

CoverSafe offers the additional service of removing of winter safety covers for pre- or post-season services. For pre-season appointments, we can re-install the winter cover or leave it folded up next to the pool at the homeowners' preference. For post-season appointments, we can place the winter cover with the automatic cover rolled back up into the recessed housing.

AUTO-RENEWAL

CoverSafe Extended Service Plan is offered as a yearly auto-renewal agreement. Plan will automatically renew yearly on March 1st until canceled.

Payment

Payment for the agreement will renew every year on February 10th. CoverSafe requires a valid credit card to be placed on file for the duration of the service plan.

Reminder Emails

Automatic email reminders that the payment for your renewing plan will be sent 30 days ahead of the billing period, and again 1 day before the payment date.

Cancellations

Extended Service Plan agreements can be canceled any time prior to any part of the service being performed. To cancel your subscription please contact your CoverSafe service coordinator.

Refunds

Please note that we do not provide refunds for plans once part of the agreement has been performed or service has been rendered.



Before and After a Cover Wash / UV Application

TERMS & CONDITIONS

* If the 14 point inspection finds additional work that is not covered by the scope of the CSM or ESP plan, a quote will be provided on the cost of additional labor.

** Extends the labor warranty until February 28, 2026. In order to uphold the labor warranty, recommendations for service or repairs from your technician must be followed through. Extended labor warranty excludes labor to replace fabric, labor to replace lid and lid brackets, labor to replace track and reinstall mechanism or install new mechanisms, and labor to repair damage resulting from incorrect operation or use of the pool cover.

† Limit 1 free replacement set of ropes or cables per year.

‡ Save more on your future fabric replacement by keeping your auto cover maintained yearly with our Extended Service Plans. For more information, visit Coversafe.com/replacement.

‡ 3 business day non-working service guarantee begins 2 weeks after ESP purchase. Non-working cover service within 3 business days is only available to customers up to 100 road miles from a CoverSafe service center location. Customers located more than 100 road miles will receive the next possible appointment for service in their area. For a full list of our Service Center locations, please visit CoverSafe.com/locations.

One hour of travel time is included. Additional travel charges may apply if the location is more than 1 hour from a CoverSafe Service Center location.

For a full list of our Service Center locations, please visit CoverSafe.com/locations.

*** Cover wash with UV application not included with fabric replacement service.



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