



Coverstar System Warranty

CoverSafe, Inc. is the designated distributor of Coverstar automatic pool cover products for the Northeastern U.S. and is responsible for responding to all warranty claims on behalf of Coverstar, LLC.

NON-TRANSFERABLE LIMITED WARRANTY ON MECHANISM:

Eclipse System, CS300HD Spa: Limited twenty year warranty.
CS3000, Atom Low Offset, Infinity 4000: Limited ten year warranty.

Coverstar warrants the Coverstar pool cover mechanism to perform the function of covering and uncovering a pool for twenty years from the date of shipment. The mechanism includes all mechanical parts on the reel mechanism except for rope pulleys, guide feeds and sliders that are considered consumed through use. Extrusions of the cover system, electrical components including key switches, water feature controls etc, hydraulic motors and power pack are warranted for three years. Coverstar electric motors are warranted for five years against factory defects and water damage. A recessed system must have adequate drainage and drainage from the housing must be maintained by the pool owner. Failure to maintain drainage will void the mechanism warranty. CoverSafe, Inc. will repair or replace failures in components free of charge for parts and labor at its factory.

WHAT IS NOT COVERED: This limited warranty does not cover conditions caused by abuse, neglect, abnormal wear and tear, electrolysis, or improper operation or installation, including your failure to comply with printed instructions or the operational video furnished with the cover system. Unreasonable use or failure to provide reasonable and necessary maintenance of the pool chemistry, fabric, rope, operating mechanism, and extrusions of the cover systems or defects arising from an improper installation are not covered. Hydraulic units will not be covered if there is fluid in the contactors or damage caused by over filling the fluid tank. Contamination found in the hoses, tank, or valves will void the warranty. Hydraulic hoses are not covered by the warranty. Shipping expense to and from the Coverstar authorized service center is the responsibility of the cover owner. The cover pump is not covered by Coverstar, but is warranted by the pump manufacturer according to its own warranty. All pump repairs are performed at an authorized service center listed in the pump instruction set. CoverSafe, Inc. is not an authorized pump repair or service center. This limited mechanism warranty is non-transferable. This limited warranty will be void unless the purchase price of the cover or system is paid for in full, prior to delivery to Coverstar, of the warranty notice. Coverstar shall not be responsible for any representations, whether express or implied, made by its employees, agents, representatives, distributors, contractors or other similar persons that conflict with the terms of this limited warranty unless such representations are contained in writing signed by the president of Coverstar. In no event shall Coverstar's waiver of any of the terms and conditions hereunder be deemed a continuing waiver or constitute a waiver, whether express or implied, of any of the remaining terms and conditions hereof. The above warranties do not apply to: (i) conditions resulting from a

defect in a component part that is not a part of the Coverstar pool cover system; (ii) normal fading and deterioration of surfaces resulting from exposure to the elements except conditions that affect ASTM F1346-91 safety performance; (iii) damage resulting from acts of God or events beyond the control of Coverstar including, but not limited to, earthquake, flood, high wind, tornadoes, fire, hail, lightning, power surges etc., or (iv) systems in which any non-Coverstar parts have been used as part of the system or repair work done by non-authorized service personnel.

LIMITED SEVEN YEAR ULTRAGARD LLL™ WARRANTY: The sole and exclusive remedy, with respect to any failure of the UltraGard III™ fabric covered by this warranty is as follows: For thirty-six months from the date of manufacture, Coverstar will repair or replace an UltraGard III™ fabric or heat sealed webbing that fails to meet ASTM F1346-91 safety standards without charge for materials or factory labor. During the thirty-seventh through the eighty-fourth months of the limited warranty period, the cost of factory repair or replacement will be prorated 1/84 per month for each month of the warranty period from the date of shipment from Coverstar. Labor to remove or replace a cover is not covered under this warranty. Shipping expenses to and from the service center are the responsibility of the cover owner.

WHAT IS NOT COVERED: This warranty does not cover deterioration caused by improper chemical balance in the pool water, damage by animals, abuse, abrasion, neglect, puncture, exposure to damaging chemicals, or abnormal wear and tear. Cosmetic or physical changes to the pool cover including, but not limited to, fading, discoloration, deterioration, pin holing, plastic loss, or stiffening resulting from exposure to the pool environment is not covered unless it has caused the cover to fail to meet ASTM F1346-91 safety standards. Powerflex™ rope is covered for breakage for a period of two years. Otherwise, broken ropes are only covered if it is determined that they had a manufacturing defect. Claims for repair to the pool, equipment, decks, water, or any surrounding material through installation or use of the cover system are excluded. Damage to a cover that is the result of an act of God or events or conditions not within the control of Coverstar Inc, including, but not limited to: damage caused by earthquake, flood, tornado, hail, high wind, falling objects, etc., improper installation, improper operation, or failure to provide care and maintenance in accordance with Coverstar's owner's manual or video instructions is not covered. This limited warranty will be void unless the purchase price of the cover or system is paid for in full, prior to delivery to Coverstar of the warranty notice. Coverstar shall not be responsible for any representations, whether express or implied, made by its employees, agents, representatives, distributors, contractors or other similar persons that conflict with the terms of this limited warranty unless such representations are contained in writing signed by the president of Coverstar. In no event shall Coverstar's waiver of any of the terms and conditions hereunder be deemed a continuing waiver or constitute a waiver, whether express or implied, of any of the remaining terms and conditions hereof. Additional limitations may apply, visit our website's warranty information page at Coversafe.com/support/warranty/

| Parts | Warranty Period | Warranted by |
|--|--|-----------------|
| Mechanism: All Mechanical parts of the drive system except rope pulleys, guide feeds and sliders. These parts are considered consumed through use. | - Eclipse System, CS300HD Spa: 20 years* - CS3000, Atom Low Offset, Infinity 4000: 10 years* <small>*Non-transferable Limited Warranty</small> | Coverstar, LLC |
| Extrusions: Guides, leading edge tube, lids, roll up tube. | 3 years | Coverstar, LLC |
| Electrical Components: Motor, keyswitch, hydraulic power pack, feature controls. | - Motor: 5 years - All other components: 3 years | Coverstar, LLC |
| Fabric: Cover material, heat sealed webbing. | 7 years* <small>*First 36 months includes full repair or replacement. After 36 months it is pro-rated from the 1st to the 72nd month.</small> | Coverstar, LLC |
| Cover Pump: Little Giant | 3 years | Coverstar, LLC |
| Labor: | 1 year from date of installation of a full cover system or replacement fabric. | CoverSafe, Inc. |



Register your warranty online at Coversafe.com/support/warranty